Community support organisations

If you are self-isolating or shielding, you are not on your own. The following community groups are providing local support that you may find helpful.

Name of group	What they offer	Contact details
Hantshelp4vulnerable	The Coronavirus Hampshire Helpline. A new helpline for frail and vulnerable Hampshire residents	Call 0333 370 4000. The helpline is available seven days a week, from 9am-5pm.
Waterside Self- isolation Support Group	Will help with shopping, medication collection and dog walking.	Call 07782951660 or email watersidesisgroup@outlook.com
St Andrew's Church (mainly for Dibden Purlieu area)	Cold meal orders delivered from 10am, hot meal orders from 12 noon. Shopping service and prescription collection	Call 02381290940 8am-11.30am Tues to Thurs Call 02380843204 Mon- Fri 9am-5pm
St John's Church Hythe	Volunteers provide a listening ear and if extra support is needed, they can point in the right direction	Call 02380844336 or email churchoffice@stjohnshythe.org or via Facebook
Citizens Advice Bureau	All forms of information	www.newforestcab.org.uk Use enquiry form on website above New Forest Advice line, call 0300 3309 009 Mon-Fri 10am-4pm Webchat on National website www.citizensadvice.org.uk
Food Bank	Food delivered on Tues and Fri pm (Social Prescriber at Red and Green Practice has vouchers if needed)	Delivery service only. Call 07768713329 Mon-Fri 10am-4pm
Community Volunteers	 You can register as: Community Response volunteer Patient Transport volunteer NHS Transport volunteer Check in and Chat volunteer 	Find out more at: https://www.gov.uk/coronavirus- extremely-vulnerable
Age UK	a free, confidential national phone service for older people	Call 0800 678 1602 or visit the website https://www.ageuk.org.uk/information-advice/coronavirus/staying-safe-and-

If in doubt, contact your GP Surgery, Social Prescribing Link Worker, your Hospital Discharge Team, Community Pharmacists, or NHS 111 for further information and support